

## Technical Advisory Ad Hoc Committee Agenda July 22, 2020 11:30 a.m. to 1:00 p.m. VIRTUAL HEARING

The Technical Advisory Ad Hoc Committee's (TAC) purpose is to advise on improvements to the development review process using communication, technology and best business practices to reduce processing times and better serve the customers and citizens of San Diego. TAC meetings support #DigitalDSD, a Development Services Department (DSD) initiative to modernize its workplace systems and cost-effectively leverage technology to increase productivity and improve service delivery. This ad hoc committee meets through December 2020 and serves to provide feedback on this process. Users of DSD's permitting systems are welcome to participate and provide comments on this effort.

**COVID-19 Meeting Protocols:** During the current State of Emergency and in the interest of public health and safety, TAC meetings will be conducted by teleconference and/or videoconference. Please check the TAC Agenda <u>webpage</u> for updated information.

If you would like to participate in the virtual meeting, we ask that you sign into Teams at 11:20AM so we can begin the meeting promptly at 11:30AM.

# Please use this link to join the meeting electronically: Join Microsoft Teams Meeting

• Alternatively, you can call into the meeting by dialing \*67 +1 323-813-7079 -- when prompted, type in Conference ID: 705 610 517# (Note: In order to protect your personal information, please dial \*67 before dialing the call-in number for the meeting. This will prevent your phone number from bring visible to others.)

Representatives from the following stakeholder groups have expressed interest in TAC meetings by subscribing at <a href="mailto:sandiego.gov/dsd-email">sandiego.gov/dsd-email</a>.

Accessibility Community American Council of	Building Industry Association (BIA)	San Diego Regional Chamber of Commerce
Engineering Companies (ACEC)	Business Improvement District Council (BID	San Diego Regional Economic Development
American General	Council)	(EDC)
Contractors (AGC)	In-Fill Developers	Small Business Advisory
American Institute of	Industrial Environmental	Board
Architects (AIA)	Association (IEA)	Southern California
American Planning Association	Land Use & Housing	Rental Housing
(APA)	National Association for	Association (SCRHA)
American Society of	Industrial and Office Parks	Sustainable Energy
Landscape Architects	(NAOIP)	Advisory Board
(ASLA)	Permit Consultants	Advisory board
Biocom Life Science	San Diego Association of	
Association of California	Realtors	

#### Technical Advisory Ad Hoc Committee Agenda July 22, 2020

### 1) Announcements

- **Temporary Outdoor Business Operations:** The San Diego City Council on July 14 approved Mayor Kevin Faulconer's proposal that allows businesses to temporarily utilize sidewalks, parking areas on streets and private parking lots for outdoor dining and retail. Businesses can now apply online for a sidewalk café and/or pedestrian plaza by visiting <a href="mailto:sandiego.gov/tob">sandiego.gov/tob</a>.
- **Temporary Outdoor Business Operations Expansion:** Mayor Kevin L. Faulconer signed an executive order Monday expanding outdoor options for hundreds of businesses and places of worship following state restrictions on indoor operations.

#### 2) <u>Discussion/Action/Informational</u>

- A. Update on DSD Operations during COVID-19: Greg Hopkins (20 minutes)
  - Update on stamp transfers
  - New Rapid Review to replace Over-the-Counter
  - Virtual Inspections
- B. Customer Service Enhancements: Greg Hopkins/JC Thomas (20 minutes)
  - Ideas to improve OpenDSD reviewer status and comments
  - Website updates
  - Virtual meetings
  - New Call Center System
- C. Permitting Online Hybrid and Accela Implementation: JC Thomas (10 minutes)
- D. DSD's New BluePrint Subcommittee Reports (20 minutes)
  - Communication: Rimah Khouri-Velez/Scott Robinson
  - Policy: Gary Geiler/Michelle Sokolowski
  - Process/Organizational Effectiveness: Edric Doringo/Kelly Charles
  - Technology: JC Thomas/Leslie Sennett
- 3) **Future Agenda Items** (5 minutes)
- 4) Adjourn -next meeting: August 26, 2020